

General & Fact Information

www.grandmirage.com

Name of the hotel: Grand Mirage Resort & Thalasso Bali	Country and Travel Area/Destination: Bali - Indonesia
Author of information: Ralf Luthe	Authors e-mail luthe@grandmirage.com
Position General Manager	Authors phone number 62 361 771 888

Hotel:

Grand Mirage Resort & Thalasso Bali

Hotel Type:

Beach Resort and Thalasso Spa

General description of the hotel: The Resort and Location

Rising like a vision from the sea, the Grand Mirage Resort & Thalasso Spa Bali is a refined and refreshingly comfortable beach resort . Located on the beach of Nusa Dua , in the serene district of Tanjung Benoa , Balis Water-Sport Center . Only 20 minutes from the airport , it is in close proximity to the Nusa Dua Shopping Malls and the Bali Gold and Country Golf Club .The Balinese hospitality of the Resort will surpass all your wildest expectation .

ROOM SPERCIFICATION

98 Deluxe Gardenwith a view to the landscaped gardens.. has his private balcony and is fully equipped with individual controlled air conditioning, coffee tea maker, hair dryer, satellites and cable LCD TV programs, IDD telephone and a personal in room safe. Bathroom, featuring a separate shower and a bath, is uniquely enhanced with wooden shutters separating it from the bedroom. Service includes extra pillows , Kimono , slippers and daily evening turn down service and a selection of bathroom amenities

Twin Bed :67

Double Bed: 31

Connecting : 13 set

101 Deluxe Oceanwith a view to the ocean , has his own balcony and overlooking the Ocean of the golden Nusa Dua beach area . Each room has teak style wood floor and is fully equipped with individual controlled air conditioning, coffee tea maker, hair dryer, satellites and cable LCD TV programs, IDD telephone and a personal in room safe. Bathroom, featuring a separate shower and a bath, is uniquely enhanced with wooden shutters separating it from the bedroom. Service includes extra pillows , Kimono , slippers and daily evening turn down Service, and a wide selection of deluxe bathroom amenities

Twin Bed :63 rooms

Double Bed: 38 Rooms

Connecting :19 set

27 Deluxe Romantic, with a clear view to the Indian Ocean and white sandy beaches lined with tropical palms and coconut trees. Enjoy the Mirage beach actions and have your meals served on your own balcony. .Each romantic room has a wood style floor and is fully equipped with individual controlled air conditioning, coffee tea maker, hair dryer, satellites and cable LCD TV programs, IDD telephone and a personal in room safe. Bathroom, featuring a separate shower and a bath, is uniquely enhanced with wooden shutters separating it from the bedroom. Service includes extra pillows , Kimono , slipper daily evening turn down service, fruit basket, flowers ,and additional deluxe aroma bathroom amenities

Twin Bed :7

Double Bed: 20

22 Ocean Suiteshas a spectacular 100 % clean ocean view over the Ocean .The Sea view Suites are stylishly and modern furnished some with 1 king size (200 x 200) and some with 2 queen size beds (160 x 200) , large bathroom with shower and bath tub . Each, wood style floor and is fully equipped with individual controlled air conditioning, coffee tea maker, hair dryer, satellites and cable LCD TV programs, IDD telephone and a personal in room safe. The Suite service includes a selection of pillows , Bathrobe , Kimono and slippers , a beach bag , daily evening turn down service, fruit basket & flowers on arrival , and a wide selection of deluxe bathroom Amenities

Double Bed: 22

Connecting : 0

Wining and Dining

Savor the culinary delights of our international award winning cuisine . Spoil yourself in the evening at La Cascata . Indulge in the colorful Italian Mediterranean cuisine filled with flavour and elegance , in a warm and relaxing ambience . Feast on the fruits of the sea as you watch the breaking waves from the Jukung Grill our charming beach front restaurant . The Grand Cafe opens night and day , overlooking the pool area . The variety of dishes and nightly buffets will pander to every mood. Swim to Coconuts our sunken bar , or watch the sun set across the lobby and the moon rise over the sea , reclining in the comfortable chairs of Panorama Lounge and listen to the nightly life music

Facts (Address, Phone, Fax, email. www):

www.grandmirage.com

62 361 771 888 = phone

mail@grandmirage.com

Number of Room

310 room

Resort Open

June 1993 and all rooms and part of the public are has been renovated in 2008

SERVICE & ACTIVITIES

FACILITIES & SERVICE	FREE	CHARGE	Free for ALL IN	INSIDE	OUTSIDE	REMARK
Aquamedic Pool		X	X	X		Thalasso centre open from 09 am till 11 pm
Aqua Water	X		X	X		Daily 2 bottle in every room
Arcade (Shops)		X	X	X		Shop are available outside and inside the resort
Adaptors	X		X	X		Different plugs available ..The local current is 220 V/ 50 Hz
Air Condition			X	X		Set thermostat to the desired setting
Airport Transfer		X	X	X		Approximate time to the airport is about 20 minutes.
Guest Manager	X		X	X		Available 24 hours and is located in the lobby
All Inclusive		X	X	X		Available also as supplement charge
Air Hockey (Table)		X	X	X		Available at Cools Lounge
ACTIVITIES	X		X	X		Daily activities at the Pool and Beach area
Baggage Service	X		X			Bell desk phone 1
Baby Sitter Service		U\$ 5 hour	X	X		Available with 6 hour advance notice
Beauty Salon		x	X	X		At Thalasso
Billiard		X	X	X		Games Room
Bicycle		X	X	X		To be use for the beach walk and Village only
Break Up Room		X	X	X		Up to 7 room available
Banana Boat		X	X		X	For All In condition applies
Business Centre		X	X	X		Cools Lounge
Baby cots	X		X	X		Till 3 years
Baby Stroller		U\$ 5 day	X	X		Available from Guest Manager
Baby chairs	X		X	X		In all restaurant and in your room based on request
Baby food		X	X		X	Near by supermarket
BEACH & POOL	X		X	X		The pool is open daily from 07.00 AM till 21.00 PM
Balinese Dance Lesson	X		X	X		Based on weekly schedule
Cooking Demo	X		X	X		2 times a week
Check out Time			X			Based on reservation but in general it is noon time
Church			X			10 minutes drive from the hotel
Credit Card			X			All Major card excepted
Clinic (House)			X			Available for emergency and smaller accidents
Computer Games		X	X	X		Available at cools lounge
Cultural Entertainment		X	X	X		Minimum 3 times a week
Catamaran Sailing		X	X	X		Hobby Cat
Coffee Tea Maker in Room	X		X	X		All room
Cash Dispenser ATM			X	X		Just across the road of the hotel
Children Activities	X		X	X		Daily Changing
Darts	X		X	X		Garden and bar area
Dress Code			X			No swim wear no bathrobe in restaurant
Doctor		X	X		X	On Call 24 Hours
Drinking Water	X		X	X		Two bottles of water are provided daily in the room
Dry Cleaning		X	X	X		Available 7 days a week
Electricity			X			All outlets provide 220V, AC, Single Phase, 50 Hz Adapters
Extra Bed		X	X			Available on request
Flight Information	X		X	X		Available from Guest Manager
Flower Service		X	X	X		Based on advance request
Fishing		X	X		X	Information available from Guest Manager
Fitness Centre		X	X	X		Open from 09 am till 09 pm
Fashion Show		X	X	X		Based on schedule
Flip Chart & Flags		X	X	X		Based on request
Fax Service		X	X	X		Available from front desk
First Aid			X	X		Available from clinic
Golf		X	X		X	10 Minutes from Hotel Nusa Dua Golf Course
Guest Activities	X		X	X		Based on daily changing schedule
Garden Tour	X		X	X		2 Times a week
Glass Boat & Turtle Island		X	X	X		Tour
Guest Manager	X		X	X		Lobby Area

Handy-Cap Room						Not Available
Handy-Cap Facilities						Not Available

SERVICE & ACTIVITIES

FACILITIES & SERVICE	FREE	CHARGE	Free for ALL IN	INSIDE	OUTSIDE	REMARK
Ice Cube		X	X	X		Room Service
Information	X		X	X		Guest Manager
International Call		X	X	X		IDD all room
Internet WI-FI in room		X	X	X		Available for all room and area of the Resort
Kids Club		X	X	X		Bamboo the Monkey open from 9 am till 5 pm
Karaoke Lounge		X	X	X		3 Lounge available open from 9 am till midnight
Kid Out-Door Area	X		X	X		Near to the Pool
Laundry Service		X	X	X		24 Hours (with condition for All IN)
Limo Service		X	X	X		Advance request
LCD		X	X	X		For meetings
Lost and Found			X	X		Contact Assistant Manager
Luggage Service	X		X	x		24 Hours
Mahjong Lounge		X	X	X		2 Lounge available at Cools Lounge
Massage		X	X	X		At the Beach Area , in Room and Thalasso
Medical Service		X	X	X		Clinic
Message	X		X	X		From front desk
Meeting Room		X	X	X		Many different room are available
Mini Bar		X	X	X		Included in the Gold all Inclusive
Marine Sport		X	X	X		Motorized and non motorized (All in condition applies)
M.C		X	X	X		Based on Request
Money Changer			X	X		At front desk
Newspaper			X	X		Available from drug store
Nusa Dua Shuttle	X		X		X	Running every 30 minutes to the shopping area
Ocean Kayak		X	X	X		Water sport centre
Off-Shore Fishing		X	X		X	Contact marina sport counter
Pet			X			Not allowed
Photo		X	X	X		Resort photographer
Picnic Box		X	X	X		Based on advance request
Pool Towel	X		X	X		Pool counter
Pool Games	X		X	X		Daily changing
Para Sailing		X	X	X		Water Sport
Pool	X		X	X		The pool is open daily from 07.00 AM till 21.00 PM
Room Service		X	X	X		24 Hours
Safety Box	X		X	X		All room
Scuba Diving		X	X		X	Marin sport counter
Sightseeing		X	X		X	Assistant Manager
Special Events		X	X	X		Assistant Manager
Sport Activities	X		X	X		Based on schedule
Speed Boat & Jet Ski		X	X	X		For All IN condition applies
Secretary Service		X	X	X		Based on request
Sound System		X	X	X		Based on request
Surf Bikes & Jet Ski		X	X	X		2 Bikes available Jet Ski All In condition apply
Seawalker		X	X	X		Condition apply for all inclusive
Table / Standing Mic		X	X	X		As per request
Transfer Airport		X	X	X		As per request
Tea and Coffee maker	X		X	X		All Room
Taxi		X	X	X		Near the lobby
Tennis		X	X	X		2 Hard courts with Light

Table Tennis outdoor	X		X	X		1 Table
Table Tennis In Door		X	X	X		1 Table at Cools Lounge
Tour & Travel Desk		X		X		Guest Manager
Thalasso Spa		X		X		Open daily from 9 am
Tennis Coach		X		X		Advance Request

SERVICE & ACTIVITIES

FACILITIES & SERVICE	FREE	CHARGE	Free for ALL IN	INSIDE	OUTSIDE	REMARK
VIP Service / Lounge		X		X		Miracle Club Lounge
Water Ski		X		X		Marine sport centre
Wind Surfer		X	X	X		For beginner and advance
Wire-Less		X				See Internet
Wake – Up Calls	X		X	X		Based on request
Wedding Chapel		X		X		By the Sea

MEETING AND CONFERENCE Meeting & Function Room/ Area

Name	Venue	Cocktail	Banquet	Theater	Class	U shape
Mirage Ballroom	Lobby Area	300	185	250	170	45 single 75 double
Legong	3th floor	20	N/A	18	12	10
Janger	3th floor	25	20	20	20	20
Kecak	Ground Floor	35	25	55	40	30
Sultan	Top Floor	35	20	30	20	10
Rama Stage for Dinner Party	Beach Garden	800	600	700	N/A	N/A
Around Pool	Pool Area	800	600	N/A	N/A	N/A
Beach Area	Beach Side	1.500	1.000	N/A	N/A	N/A
Garden Area	Around the hotel	500	300	N/A	N/A	N/A

Meetings, Weddings & Incentives at the Mirage Resorts & Thalasso Spa Bali

Banquet and meeting and wedding facilities are purpose design meeting rooms with state of the art. Equipment provide flexible layout for any type of meeting and our dedicated meeting and Banquet Manager will guide you trough every step on the way. The Rama Theater, our large pool and beach area with tropical gardens surrounding the both hotels is ideal for Theme Parties which can be custom - designed according to your needs. The Mirage Resort & Thalasso Spa Bali Business Centre offers an extensive range of business support service

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No	Meeting	Included	Rate per person
1	Half Day Meeting	<ul style="list-style-type: none"> • Meeting room for 6 hours & One Buffet Lunch at Grand Café • One Times Coffee Break & Standard Audio & Visual • LCD Projector & Aqua , Candy , Flower , Writing Pad <ul style="list-style-type: none"> • Additional 2 break – up room 	Based on request
2	Full Day Meeting	<ul style="list-style-type: none"> • Meeting room for 12 hours & One Buffet Lunch at Grand Café • One Times Coffee Break & Standard Audio & Visual • LCD Projector & Aqua , Candy , Flower , Writing Pad <ul style="list-style-type: none"> • Additional 2 Break up Room 	Based on request

Facilities and supporting services are endless at the Mirage Resort and Thalasso SPa Bali . We can offer you many ways to help make your holiday or Incentive , wedding or meeting a real memorable .

And on top of all we are presenting a whole new class of All - Inclusive Resorts in Bali . For more information on our “All Inclusive” please see rate and packages or below information summary of what is all included in your all inclusive package

The Mirage “ All Inclusive “

Planning a meeting, a wedding or an Incentive . The Mirage “ All Inclusive “ Incentive & Meeting Package is the right answer to your needs. Accommodation, breakfast , lunch , dinner , morning and afternoon tea coffee, free flow of soft drinks , house wine and beer from 10 am till midnight , land sport & activities , water sports like ocean kaya, surfe boards, catamaran and so , & Pool activities , meting and briefing room , Beach Massage , Cultural Show , laundry , you privat cocktail and dinner area (minimum 30 paying room) , welcome banner ,hospitality desk , and a lot more are included in this package . For more information contact direct lute@grandmirage.com , let him know how many nights would you like to stay and other necessary details

Private Them Party

The following Them Parties suggestion has been specially designed for you and your costumer.
We sincerely hope that this program will be appealing to you and assure you that we will offer our best hospitality to your clients by giving them very unique and unforgettable events

Beach Oasis	Rate on request	Venue : Beach Garden
Laggon BBQ	Rate on request	Venue: Beach area
Balinese Village night	Rate on request	Venue: Rama Theater
Tropical Fantasy	Rate on request	Venue: Pool Garden and Beach area
Fisherman Night	Rate on request	Venue : Rama Theatre
East Meets West	Rate on request	Venue: Pool and Beach area Rama Stage
Balinese Royal Night	Rate on request	Venue : Rama Stage or Ball Room
Mirage Signature Events	Starts from U\$ 65	Venue: Beach , Garden , Rama Stage , Pool
Night Market with Cooking Demo	Rate on Request	Venue : Rama Theatre
Spa Making Lesson with Lunch	Rate on request	Venue : Ball Room
Color of Asia	Starts from U\$ 65	Venue : Rama Stage , La Cascata
Romantic / Wedding / Gala / Birthday	Starts from U\$ 70	Venue : Rama Stage , La Cascata , Beach Side , Beach Garden
Farewell Party with special Entertainment	Starts from U\$ 75	Venue : Beach , Garden , Rama Stage , Pool
4to6 Course Set Menu Dinner(max 300 guest)	Rate based on Menu	Venue: Rama Stage , Ball Room , La Cascata , Jukung
Chinese Dinner for up to 300 Guest	Rate based on Menu	Venue: Rama Stage , Ball Room , La Cascata , Jukung

The above theme parties rates are inclusive of cultural show, welcome drink and souvenir , and respective decoration and are valid for minimum 30 pax up

Transportation Information

Airport	12 km	15 minutes
Benoa Harbour	20 km	20 minutes
Padangbai Harbour	86 km	120 minutes
Kuta Beach	13 km	15 minutes
Sanur Beach	25 km	30 minutes
Denpasar City	30 km	40 minutes
Uluwatu	17 km	25 minutes
Tana Lot	50 km	50 minutes
Ubud	55 km	60 minutes

Bali
GRAND MIRAGE RESORT
THALASSO BALI



- Map Information**
1. Hotel Parking Area
 2. Lobby Entrance
 3. Lobby & Reception
 4. Drug Store
 5. Waterfall
 6. La Cascata (2nd Floor)
 7. Ballroom (2nd floor)
 8. Cool's Leisure Lounge (1st Flr)
 9. Grand Café
 10. VIP Room (2nd Floor)
 11. Panorama Lounge (2nd Flr)
 12. Pool Bar
 13. Swimming Pool
 14. Pool Game Area
 15. Laundry
 16. Mirage Villas
 17. Lagoon (Wing B)
 18. Hotel Temple
 19. Mirage Wedding Chapel
 20. Beach Massage
 21. Jukung Grill
 22. Rama Stage
 23. Children Playground
 24. Table Tennis Area
 25. Bamboo Kids Club
 26. Lagoon (Wing A)
 27. Thalasso Entrance
 28. Thalasso Spa
 29. Tennis Court
 30. Aquamedic Pool
 31. Meeting Point Walk
 32. Water Sport Center
 33. Beach Game Area
 34. Village Temple
 35. Kecak Room
 36. Legong Room
 37. Janger Rogos
- GRAND MIRAGE RESORT

What is all included in the All Inclusive Group Offer for Incentive , Weddings and Meetings

No	Item	Included	No	Item	Included
FOOD					
Guest can select from any of the a'la carte or buffet menus at any time of the respective opening time					
		Gold			Gold
1	Breakfast Buffet at Grand Café	X	2	Breakfast using Room Service	X
3	Buffet Lunch at Grand Café Join Public	X	4	Buffet Lunch at Jukung joining Public	X
5	Lunch A'La Carte at Grand Café	X	6	Join Appetiser Buffet at La Cascata	X
7	Lunch Ala Carte Room Service	X	8	24 A'La Carte at Grand Café	X
9	24 Hours Room Service	X	10	A la Carte at Jukung	X
11	A La Carte at La Cascata	X	12	Dinner Buffet Joining Public at Grand Café	X
13	Dinner Buffer with Cultural Show 3 times a week joining Public with private area set up	X	14	Private Welcome Dinner available with (Minimum 30 Room)	X
15	Hot Cold Canape for Private Cocktail Party (Min 30 x 4 night Room)	X	16	Private farewell Dinner with Balinese Show (Minimum 30 x 4 night Room)	X
17	A'la Carte around the Pool and Beach	X	18	Supper in Grand Café or Room Service	X
19	High Tea Buffet at Grand Café	X	20	Ice Cream and Snacks	X
BEVERAGES					
..are available from any open bar anywhere within the resort from 11 am till 23.00 hours and are based on free flow					
1	Beer , Soft Drink , Juice House Wine by Glass available from 11 am till Midnight in any of the open Bar o	X	2	Mini Bar with beer a mix of assorted soft-drink , juice and water plus tea and coffee making facilities in the room	X
3	Selection of International and Domestic Cocktails served in the open Bar valid from 11 am till Midnight	X	4	Juice , Milkshake , Tea and Coffee , Fresh Coconut and a lot more are available from any open Bar	X
5	45 min welcome cocktail party (Minimum 30 Room)	X	6	Beverages during Private cocktail party are included	X

No	Item	Included	No	Item	Included
Welcome & Special					
The following welcome amenities are included in this offer					
1	Welcome Banner	X	2	Stone Company Logo	X
3	Welcome Drink in Young Coconut	X	4	Fruit Basket	X
5	Hospitality Desk	X	6	Late Check out till 15.00 hours	X
7	Private Check in Area	X	8	Flower Garland Based on Minimum 30 Room	X
9	Welcome Gamelan Parade & Dance (Min 30 room	X	10	Hotel Souvenir	X
11	5 pcs Laundry (minimum 5 night stay)	X			
SPORT & RECREATION & MASSAGE					
1	Unlimited Non Motorized Water Sport	X	2	Tailored Team Building Activities	X
3	Daily a wide selection of organized guest activities	X	4	Glass Boat and Turtle Island Tour (Minimum 3 night)	X
5	30 Minutes Beach Massage (Minimum 5 night stay	X	6	Bike Rental , Tennis Court	X
MEETING GROUPS					
1	Meeting Room	X	2	Coffee Break	X
3	Standard Sound System	X	4	LCD Player with Screen	X
5	Writing pad and other stationary	X	6	Break Up Room	X
7	Internet Connection in the Meeting room based on min 30 paying room x 5 night stay	X	8	Special Opening Ceremony with Gong	X
9	Secretarial assistance	X	10	Personal Assistant	X
11	Aqua on the Table	X		Candy	X
OTHER USEFULL INFORMATION					
1	Up-Grade (Minimum 30 Room) • Every 15 paying room	X	2	Complimentary (Minimum 30 Room) • Every 15 Paying room one , max 3	X
3	Cut Off Date • Based on final contract nego	X		Deposit • Based on Final Contract Nego	X

Info

For any group with minimum 30 paying all inclusive room x 4 night we are pleased to arrange any welcome & farewell dinner or lunch in a private set up of the resort area including entertainment



**Planning a Wedding
..... in paradise ?**

...

**Mirage Resorts & Thalasso Bali is one of the leading Resorts for weddings,
honeymoon and renewals**

At Grand Mirage you will find everything you need to know about getting married in Bali.
If you have any additional question our dedicated weddings team are ready to help with every aspect
towards creating your perfect day.

If you are already married, then we can also arrange a “Renewal of Vows” .
We hope you will enjoy planning your wedding and honeymoon with us.
When you arrive at the Mirage Resorts & Thalasso Bali you will meet our wedding and
anniversary coordinator, who will sit down with you and discuss
about your plans and arrangements.

Please contact the Resorts Sales Department
Tel. 62 361 771 888 extension 8555
Fax. 62 361 773 872
Email. wedding@grandmirage.com

Any Wedding Request to be forward to Miss Marsella



THALASSO BALI FACT'S AND GENERAL INFORMATION

Facilities Standard and tailor – made programs are available from many kinds of Thalasso therapy treatments plus Asian traditional treatments. All treatments rooms are private and individual air-conditioned. Each room has a different theme and atmospheric lighting effects to indulge your senses. Also couples treatment room available. All therapists are French trained Hydro therapist and masseur.

Operation Hours The Thalasso Bali operates daily from 09:00 am until 11:00 pm (extended hours can be arranged but must be booked in advance and must include a minimum of 10 pax). Also some Thalasso massage service is available at Grand Mirage Resort's guest room daily from 5:00 pm until 11:00 pm

Thalasso reservation Advance reservation are recommended as appointments are subject to availability. Please phone ext 8513 to make your appointment or come direct to the Thalasso Center

Amenities Wide range of amenities and toiletries are provided in the changing rooms and locker areas. For your treatments we ask that you disrobe completely within the privacy of your treatment room. Disposable Thalasso – wear, robe, bag and slipper are available for you in your respective locker. Please bring your own swimwear for use in the Aquamedic Pool

Thalasso Etiquette In order to receive the most relaxing treatments we respectfully request that all mobile phones, pagers, electronic devices and other valuables are left in your room safe. We thank you for this cooperation

Admission Thalasso Bali is open to Visitors and Hotels Guest

Check in Please check in at the Thalasso Reception at least 15 minutes prior to your scheduled appointment. Late arrival will be subject to reduced treatment time.

Payment Thalasso Bali accept cash and major credit cards. Mirage Guest may charge Thalasso services and products to their room

Cancellation Policy Treatments you select are reserved especially for you with one of our professional French trained therapists. More than 24 hours cancellation notice is kindly requested. Fore cancellation for less the 24 hours prior to your scheduled appointment, a 50% cancellation fee will be applied. Full charge will be automatically imposed for no show and same day cancellation, charge to directly your room account.

Valuables We request that no jewelery be worn during your visit to the Thalasso Center. The Management of Thalasso Bali accepts no responsibility for the safety or money and valuables of any kind brought on to the premises.

Minimum Age Children under the age of 12 years are restricted from accessing the Thalasso Bali Center area.

Children To enjoy your treatments better you can bring your children to the Mirage Kid's Club located near the Thalasso Bali Center, open only till 5 pm

Pregnancy If you are pregnant , you may want to avoid treatments using deep pressure. Please inform our Thalasso Reception of your condition upon requesting the treatments, enabling us to assist you in selecting the treatments most appropriate.

Menstrual Cycle Ladies in their cycle are kindly requested not to use the Aquamedic Pool, you may defer it to another day

Bali
**GRAND MIRAGE RESORT
 THALASSO BALI**

